

Training to Government Officers and staff of various departments who have Consumer interface

Civil Supplies and Consumer Protection Department is continuously taking up lots of initiatives towards educating common man regarding their rights and responsibilities as consumers so as to protect themselves from exploitation of any kind. In this process Consumer Clubs have been established in educational institutions. Apart from that Consumer Awareness training has been conducted to Panchayat Level Federation/Self Help Group Women at rural and urban areas to make them aware of consumer rights and responsibilities.

Now it has been decided to impart **a special training / one day training** to Government Officers and staff of various departments who have Consumer interface like Civil Supplies and Consumer Protection Department, Cooperative Department, Tamil Nadu Civil Supplies Corporation, Public Health Department, Agriculture Department, Transport Department, Municipal Administration, Electricity Board, Water Supplies, Telephone Department, Railway Department, Oil Agencies, Drug Control, etc. Field officials, second level / third level officers at district level of these said departments will be identified and **150 officers will be trained in each district in 3 batches** The training will be conducted during December 2008.