

**DISASTER MANAGEMENT PLAN**

**2017-2018**

**CIVIL SUPPLIES AND CONSUMER**

**PROTECTION DEPARTMENT**

**GOVERNMENT OF TAMILNADU**

## **1.INTRODUCTION**

Commissionerate of Civil Supplies and Consumer Protection Department is located in the 4<sup>th</sup> floor at Ezhilagam main building, Chepauk, Chennai-5. Organisation chart of the Department is enclosed. Issue of new Smart family cards, duplicate family cards & mutations in family cards are major works being carried out by the 17 zonal Assistant Commissioners in Chennai metropolitan city. Deputy Commissioners (city) North and South are monitoring the functions of the zonal offices. There are about 2000 PDS retail outlets in Chennai. All the fair price shops are accommodated in well built buildings selected by the agencies, of which very few are in their own buildings. Fair price shops located in low lying and vulnerable areas have been identified by the Assistant Commissioners and due instructions have been issued to the shopkeepers to stock the commodities safely during flood and cyclone. In respect of districts, Collectors are monitoring the functions of PDS, who is assisted by a district supply officer and Taluk supply officers in each taluk.

## **2.FAIR PRICE SHOPS**

Tamilnadu civil supplies corporation is the procuring agency for PDS, which operates 232 godowns and 1450 fair price shops in 26 regions across the state. Majority of the PDS shops are run by Co-operative Societies. Registrar of Co-operative Societies monitors these societies. Joint Registrar-1 and 2 are looking after Chennai North and

South. The Deputy Registrars monitor timely movement and distributions of essential commodities to card holders by these shops. Daily stock position of commodities is being monitored through SMS system.

Generally, 60% of the monthly allotment of commodities i.e., rice, sugar, wheat and dhal are moved to the PDS shops from 25<sup>th</sup> of the preceding month to 5<sup>th</sup> of the current month. The balance of 40% is moved by 20<sup>th</sup> of current month. If there is any leftover quantity, it is moved to concerned shops after the due date, only after getting prior permission of the Commissioner of Civil Supplies and Consumer Protection.

Tamilnadu Civil supplies corporation is supplying rice and wheat to all 'amma unavagams' also which are functioning are Chennai corporation limit.

Tamilnadu Civil Supplies Corporation has taken several measures for effective monitoring of public distribution system which include,

- a) Computerisation of godown activities.
- b) Global positioning system based lorry tracking to monitor the movement of essential commodities in Krishnagiri and Thiruvallur regions.
- c) SMS alert on the stock position of commodities in the fair price shops on daily basis to replenish the stock.

### **3. RISK ASSESSMENT AND VULNERABILITY ANALYSIS**

Disasters in general, can broadly be grouped under three categories viz.

- (i) Water and Climate related
- (ii) Geology / Geomorphology related and
- (iii) Accident related.

Coastal areas in general are prone to water/climate related natural calamities in the form of cyclone, storm, flood, tornado / hurricane, cloudbursts, thunder & lightning, heat wave and drought, while geology / geomorphology related hazards can be in the form of earthquake and tsunami. Chennai is exposed to cyclones, storm surges, floods and droughts and is vulnerable to tropical rains, cyclones and related hazards. The cyclones develop during the pre-monsoon (August to October) and post-monsoon seasons (January & February), but most of them tend to form in the months of September to November. Along the Tamilnadu coast, the section between Nagapattinam and Chennai is most prone to storm surges. Vulnerability to storm surges is not uniform along the coasts.

### **4. ROLE OF THE DEPARTMENT IN DISASTER MANAGEMENT**

**The main role of this Department in Disaster Management, irrespective of the nature of disaster is to provide essential commodities to prepare food for the affected people. Preparedness,**

Managing disaster, mitigation, response and recovery are the range of activities designed to mitigate the effects of disaster and emergency situations and to provide a frame work for helping people at risk to avoid or recover from the impact of the disaster.

The TNCSC has been instructed to keep sufficient stock of essential commodities and gunny bags in all their godowns and to make necessary arrangements of logistics for movement of essential commodities to the places where food is to be prepared.

**a)Pre-Disaster management**

- Tamil Nadu Civil Supplies Corporation has to keep three months stock of Rice and Wheat in their godown as buffer stock in the coastal districts for disaster management.
- In other districts 100% requirement of rice and wheat for a month has to be kept as buffer stock in addition to regular stock.
- Collectors have to identify private contractors who can be utilized as transport contractors for emergency transport of PDS commodities.
- Sufficient number of gunny bags have to be stored in the godown of TNCSC for emergency utilization.
- Oil Companies and kerosene wholesalers are suitably instructed, time to time to move and keep sufficient quantity

of kerosene with their dealers to meet any unforeseen contingencies.

- Fair Price shops in low lying areas have to be identified and elevated platform using wood, mud have to be constructed to avoid any damage to PDS essential commodities in the fair price shop.
- Essential Commodities especially rice and wheat should be safely stored with water proof gunny bags with full storage capacity of fair price shop to meet any emergency situation.
- Fair Price Shops damaged in the previous monsoon floods have to be shifted to higher locations.
- Necessary arrangements have to be made for collecting daily situation report and information regarding availability of essential commodities by the respective Deputy Commissioners.
- Mobile numbers of the District Collector's and other related officials phone numbers have to be displayed prominently in all fair price shops.

#### **b) During disaster management**

- The people evacuated from the affected area will be provided with prepared food.
- The Assistant Commissioners will be in close contact with the Senior Regional Manager, TNCSC and Joint Registrar of co-

operative societies and ensure that adequate stock of rice, sugar and kerosene is kept in all the storage points in their jurisdiction.

- He should also ensure that all the fair price shops are kept open on all the days without stock out including Sundays during cyclone / flood hit seasons.
- The Assistant Commissioners are empowered to place indent to the FPS for getting essential commodities for preparation of food to the flood affected victims. The concerned officials of Corporation of Chennai should place their requirement to the respective Deputy Commissioners of Chennai city for release of essential commodities for preparation of food to the flood affected people.
- The essential commodities required for preparing food twice a day at the following scale of ration should be supplied.

S.no	Name of the Food article	Quantity prescribed for 100 persons per day ( two times)
1.	Rice	50 kgs.
2.	Palmolein	01 kgs.
3.	Dhall	05 kgs.

### **C. Action Points**

- 1) The concerned authorities may be instructed to contact Deputy Commissioner (city) North and South within their respective areas to release the required quantity of Essential Commodities.
- 2) As soon as the request is received the Deputy Commissioner ( city) has to process and after ascertaining the quantum required issue necessary orders immediately for release of Essential commodities from the nearest godown through the concerned Assistant Commissioner of CS & CP Department.
- 3) On receipt of the orders the godown incharge has to release the Essential Commodities forthwith.

### **5. PROFILE OF PAST EXPERIENCES**

Cyclone and flood are the main hazards which would affect the fair price shops and storage godowns, which the department experienced during the deluge in Dec'15. However the situation was managed by distributing the essential commodities to the affected people and duplicate family cards were issued to those who lost all their belongings, inspite of the fact that the shop records were also lost or damaged in the floods. This department foresees a similar situation during the ensuing monsoon and precautionary steps have been taken to prevent any damage to the stock in the fair price shops or records pertaining to the shops.



## **6. CO-ORDINATION MECHANISM**

- Heavy rains showers during the months of October, November and December inundates low-lying areas, coastal areas and the areas nearby major irrigation sources. Cyclones are also part of the North East Monsoon.
- To distinguish officers and personnel involved in operations necessary instructions have been issued to them to wear arm bands so as to enable the public identify and approach the rescue teams for the help and to minimize the response time. Deputy Commissioner ( city ) North and South, 17 Assistant Commissioners at field have been instructed to co-ordinate with Disaster management officials of Revenue Department. The Officers concerned, their contact numbers and e-mail ids are given in the annexure.

It has also been instructed to all concerned that during the disaster leave should not be granted to any government servant unless it is very essential. The residential address of all the staff members should be collected and made available in the offices where from the manpower will have to be utilized in case of an emergency.

## **7. IMPORTANT PHONE NUMBERS**

### **COMMISSIONERATE**

<b>Sl. No</b>	<b>Name of post</b>	<b>Office phone</b>	<b>Mobile Numbers</b>
1.	Commissioner	28592255	
2.	Joint commissioner	28583139	9445000150
3.	Deputy commissioner-1	28510760	9445796400
4.	Deputy commissioner-2	28583144	9445796401
5.	Assistant commissioner-1	28583272, 28583422 Extn., 303	
6.	Assistant commissioner-2	28583272, 28583422 Extn.,304	9445000151
7.	Accounts officer	28583272, 28583422 Extn.,306	

**SUB-ORDINATE OFFICES – UNDER THE CONTROL OF**  
**DEPUTY COMMISSIONER (CITY) NORTH.**

<b>Sl. No</b>	<b>Name of post / Zone</b>	<b>Office phone</b>	<b>Mobile Numbers</b>	<b>e-mail ID</b>
1.	Deputy Commissioner (City) North	044-28551028	9445000152	dccpo.chennai_north@tn.gov.in
2.	Assistant commissioner Thiruvotriyur zone	044-25992828	9445000159	acchn.thiruvotriyur@tn.gov.in
3.	Assistant commissioner Royapuram zone	044-25953285	9445000158	acchn.royapuram@tn.gov.in
4.	Assistant commissioner Perambur zone	044-25513050	9445000154	acchn.perambur@tn.gov.in
5.	Assistant commissioner Chidambaranar zone	044-25267603	9445000153	acchn.chidambaranar@tn.gov.in
6.	Assistant commissioner Villivakkam zone	044-26171451	9445000157	acchn.villivakkam@tn.gov.in
7.	Assistant commissioner Ambattur zone	044-26250309	9445000156	acchn.ambattur@tn.gov.in
8.	Assistant commissioner Anna Nagar zone	044-28363265	9445000155	acchn.annanagar@tn.gov.in
9.	Assistant commissioner Avadi zone	044-26375560	9445000403	acchn.avadi@tn.gov.in
10.	Assistant commissioner R.K.Nagar Zone	044-25913285	9445045633	acchn.rknagar@tn.gov.in

**SUB-ORDINATE OFFICES – UNDER THE CONTROL OF**  
**DEPUTY COMMISSIONER (CITY) SOUTH.**

<b>Sl. No</b>	<b>Name of post / Zone</b>	<b>Office Phone</b>	<b>Mobile Numbers</b>	<b>e-mail ID</b>
1.	Deputy Commissioner (city) South	044-28551026	9445000160	dccpo.chennai_south@tn.gov.in
2.	Assistant commissioner T. Nagar zone	044-28341699	9445000161	acchs.tnagar@tn.gov.in
3.	Assistant commissioner Mylapore zone	044-24642613	9445000162	acchs.mylapore@tn.gov.in
4.	Assistant commissioner St. Thomas Mount zone	044-22604411	9445000163	acchs.mount@tn.gov.in
5.	Assistant commissioner Saidapet zone	044-24328198	9445000165	acchs.saidapet@tn.gov.in
6.	Assistant commissioner Tambaram zone	044-22412737	9445000164	acchs.tambaram@tn.gov.in
7.	Assistant commissioner Thousand Lights zone	044-28340276	9445000166	acchs.thousandlights@tn.gov.in
8.	Assistant commissioner Chepauk zone	044-28544934	9445000167	acchs.chepauk@tn.gov.in
9.	Assistant commissioner Sholinganallur zone	044-24502575	9445000402	acchs.sholinganallur@tn.gov.in